



## UNITED STATES PATENT AND TRADEMARK OFFICE

Attorney Docket No.: TIME-99-001.6.US

Inventor(s): Partovi et al.  
Serial No.: 09/523,853                      Group Art Unit: ~~2700~~                      2441  
Filed: 03/13/00                      Examiner: Quang N. Nguyen  
Title: METHOD AND APPARATUS FOR CONTENT PERSONALIZATION OVER A  
TELEPHONE INTERFACE WITH ADAPTIVE VOICE CHARACTER

The Commissioner of Patents and Trademarks  
Washington, D.C. 20231  
Sir:

Information Disclosure Statement Submitted Pursuant to 37 C.F.R. 1.97(b)

The citations referenced herein, copies attached, may be material to the examination of the above-identified application and are, therefore, submitted in compliance with the duty of disclosure as defined in 37 C.F.R. 1.56. The Examiner is requested to make these citations of official record in the application.

This Information Disclosure Statement submitted in accordance with 37 C.F.R. 1.97(b) is not to be construed as a representation that a search has been made, that additional items material to the examination of this application do not exist, or that any one or more of these citations constitute prior art under 35 U.S.C. 102.

The Examiner's attention is respectfully directed to the following U.S. Patents:

	<u>Pat. No.</u>	<u>Pat. Title</u>	<u>Grant Date</u>
/QN/	6,067,348	OUTBOUND MESSAGE PERSONALIZATION	05/23/00
/QN/	5,915,001	SYSTEM AND METHOD FOR PROVIDING AND USING UNIVERSALLY ACCESSIBLE VOICE AND SPEECH DATA FILES	06/22/99
/QN/	5,899,975	STYLE SHEETS FOR SPEECH-BASED PRESENTATION OF WEB PAGES	05/04/99

The Examiner's attention is respectfully directed to the following Foreign Patents:

	<u>Pat. No.</u>	<u>Pat. Title</u>	<u>Grant Date</u>
/QN/	WO 98/56154	COMMUNICATIONS SYSTEM FOR DELIVERING PROMOTIONAL MESSAGES	12/10/98

The Examiner's attention is respectfully directed to the following Documents:

/QN/ B. Mazor et al., "THE DESIGN OF SPEECH-INTERACTIVE DIALOGS FOR TRANSACTION-AUTOMATION SYSTEMS", 02/17/95, GTE Laboratories Inc., 40 Sylvan Rd., Waltham MA 02254, USA

/QN/ Gardner-Bonneau, "HUMAN FACTORS AND VOICE INTERACTIVE SYSTEMS", 1999, Kluwer Academic Publishers, 101 Philip Dr., Norwell, MA 02061 USA

/QN/ Mazor et al., "OASIS- A SPEECH RECOGNITION SYSTEM FOR TELEPHONE SERVICE ORDERS", 1994, GTE Laboratories Inc., 40 Sylvan Rd., Waltham MA 02254, USA

ALL REFERENCES CONSIDERED EXCEPT WHERE LINED THROUGH. /QN/

/QN/ Hemphill et al., "SPEECH-AWARE MULTIMEDIA", Spring 1996, IEEE Multimedia

/QN/ Lau et al., "WEBGALAXY: BEYOND POINT AND CLICK - A CONVERSATIONAL TO A BROWSER", 1997, Computer Networks and ISDN Systems 29

/QN/ "VOXML 1.0 APPLICATION DEVELOPMENT GUIDE", 09/98, Motorola, Inc., Consumer Applications and Services Division, 55 Shurman Blvd., Ste. 600, Naperville, IL 60563 USA

/QN/ Hemphill et al., "SURFING THE WEB BY VOICE", 11/95, ACM Multimedia '95, San Francisco, CA

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Respectfully submitted,

Date: 3/23/2009

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04/30/2009

ALL REFERENCES CONSIDERED EXCEPT WHERE LINED THROUGH. /QN/